

No numbers without a story No story without numbers

MSF Urban Spaces Project

Results and reporting

Why report?



Learning

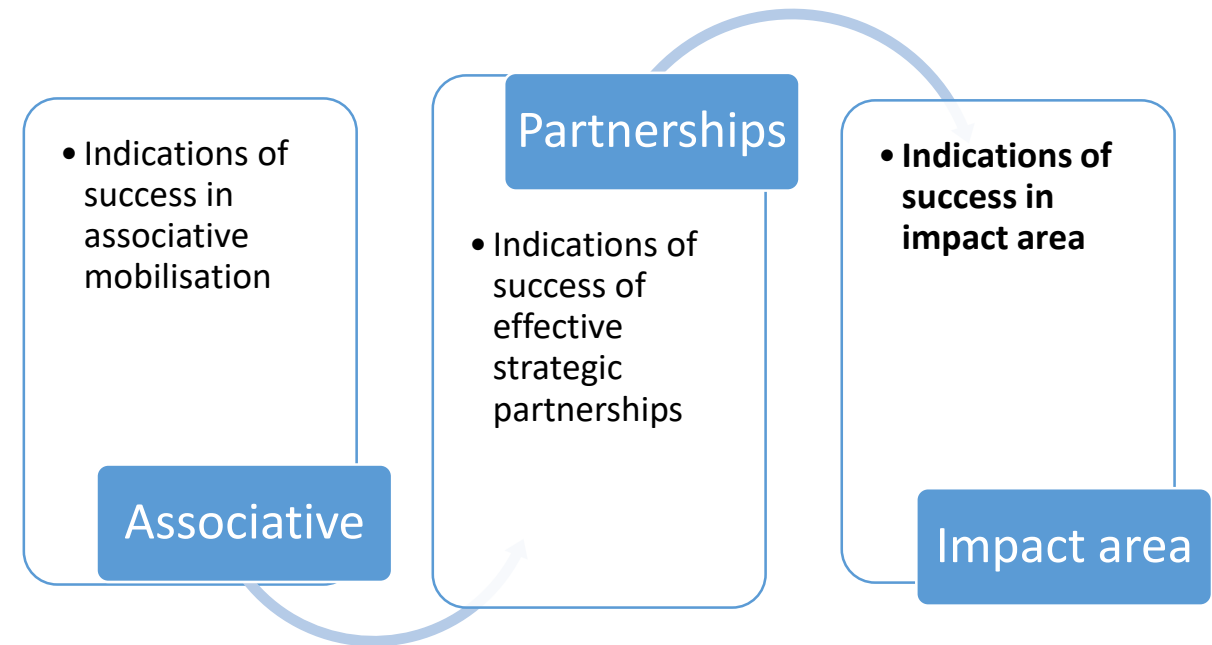
- Data helps improve
- Sharing for replication

Accountability

- To those we work with
- To those pay

Shine

- Spread the news
- Show the ones doubting

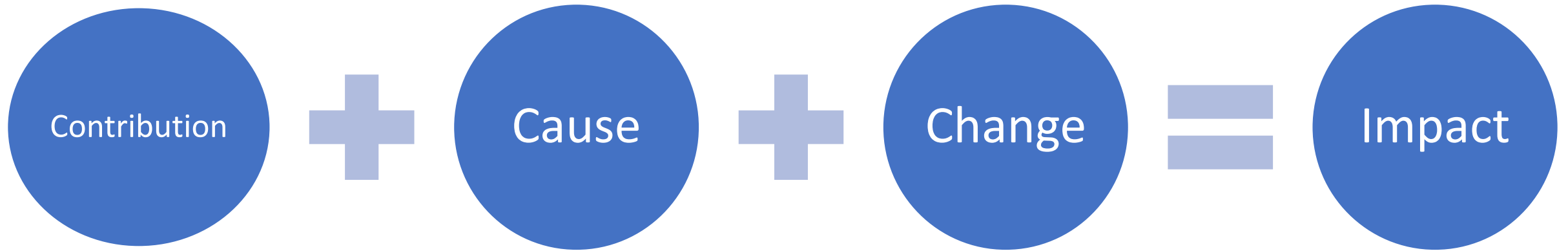


Balancing effort and result

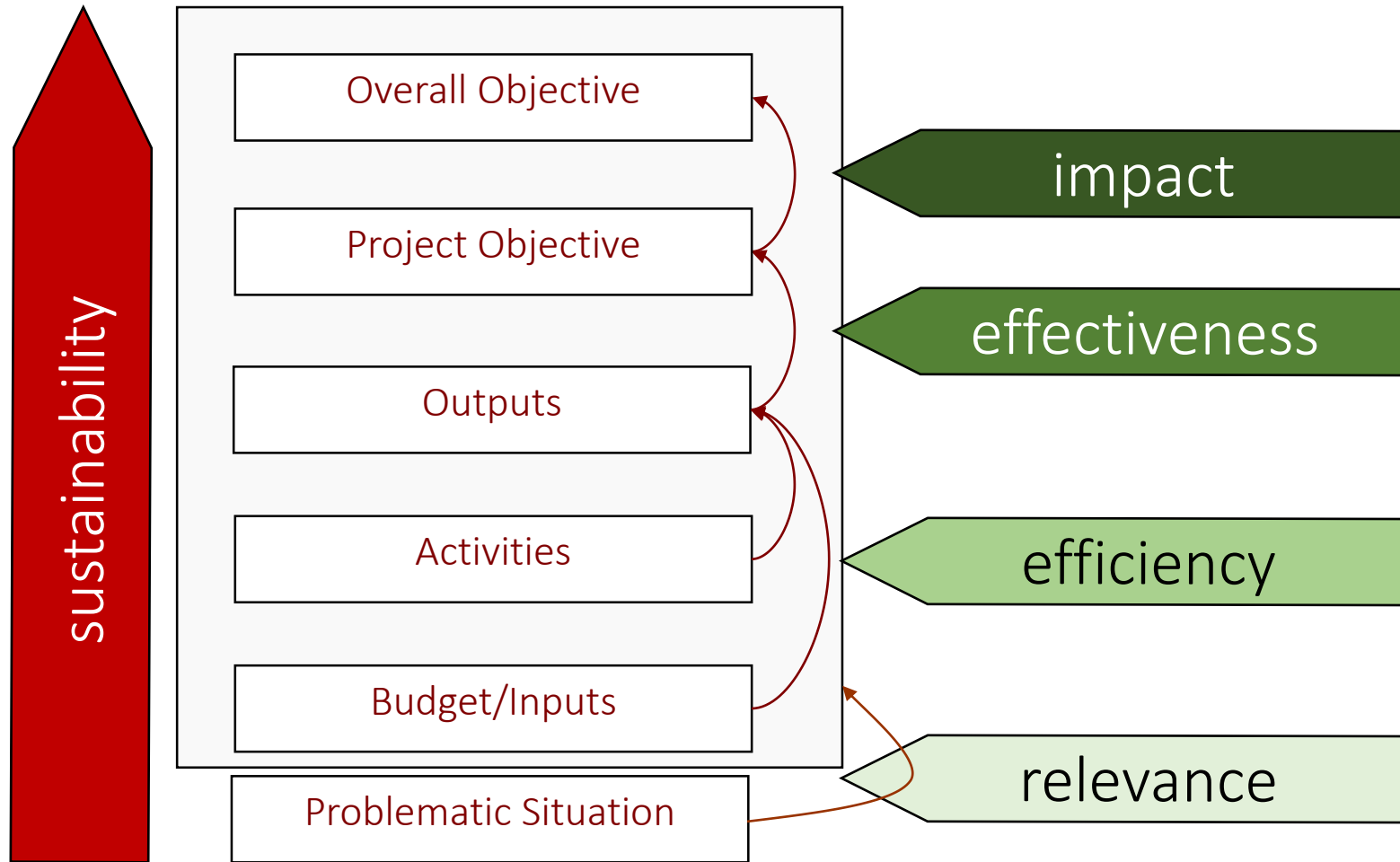


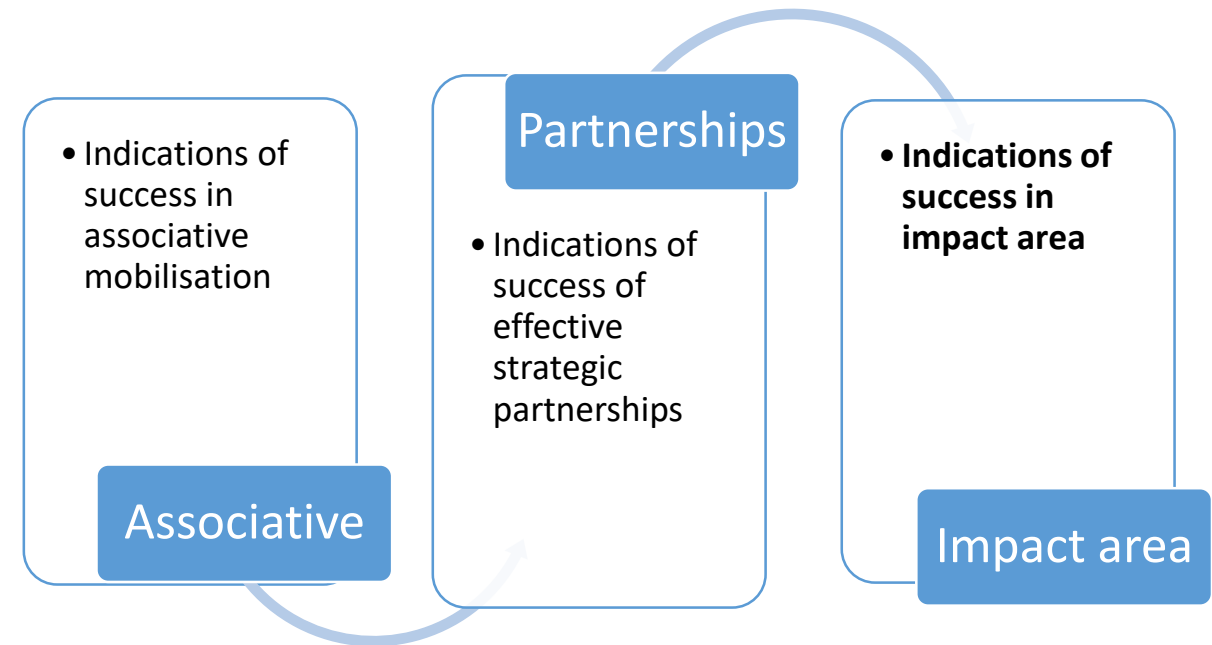
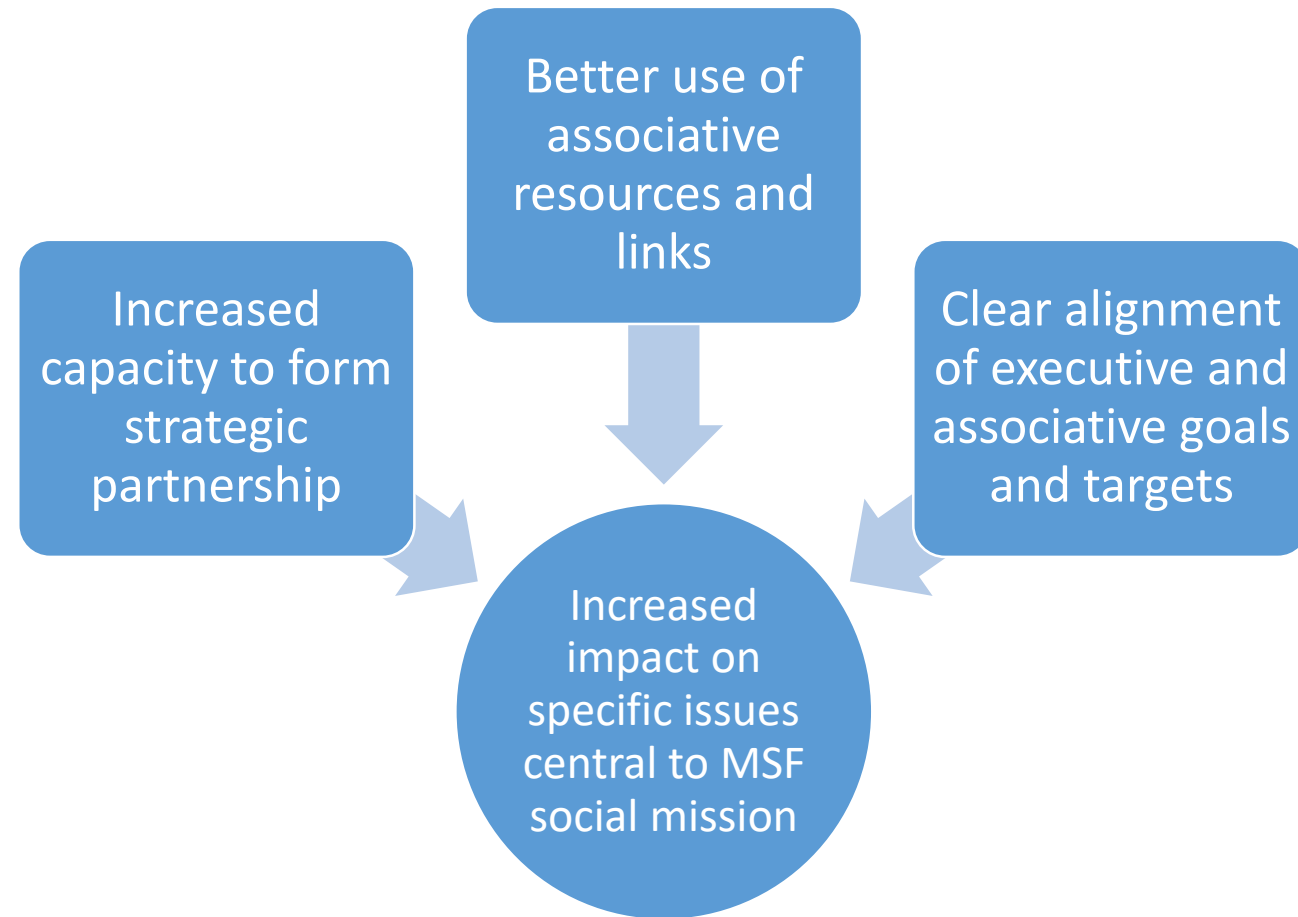


Elusive impact



Project Intervention and Impact





Most Significant Change

- “I found myself in helping people”
- MSC can be very helpful in explaining **how** change comes about (processes and causal mechanisms) and **when** (in what contexts)
- The Most Significant Change approach involves generating and analysing personal accounts of change in specific domains and deciding which of these accounts is the most significant – and why
- Positive bias – consider adding stories of little or negative change
- Unexpected results

Most Significant Change

- Deciding the types of stories that should be collected (stories about what - health outcomes? or empowerment? engagement?)
- Collecting the stories and determining which stories are the most significant
- Systematic exercise: domain -> story collection -> analysis -> verification -> quantification

Kinds of [internal] results

Associative

- Change in numbers or %
- Change in initiative
- Appreciation
- Kinds of engagement
- Core group and networks
- Sense of purpose
- Actions/activities
- MSC

Partnerships

- Change in numbers
- Change in initiative
- Range of partners
- Length of collaboration
- Actions/activities
- Opinion and feedback
- MSC
- View on MSF

Kinds of [external] results

- Number of people reached
- Number of activities
- Pre and post questions/measures
- MSC (students, teachers)
- Referrals (quantitative and qualitative)
- Referral point records

Reporting

Project Management

- What are the risks project manager could help with?

Learnings

- What are we seeing as main lessons for improvement in project and beyond in MSF?

Results

- What can we show as a concrete, now or later, result that we want to pursue?

