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Q1 Name of Respondent

Deniz Mardin

Q2 Your Role in the Organization

MSF Greece member

Q3 Name of the City you focus on, in this questionnaire

Istanbul

Q4 What kind of MSF presence do you have in your city?

MSF Section and MSF Association

Other (please specify):

MSF's institutional presence in Turkey is limited to an international representation office in Istanbul. MSF does not directly run any projects in Turkey, it provides technical and financial support to some national NGOs. As there is no association in Turkey, we rather talk of MSF friends and not members for the moment.

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Q5 Were the MSF Association members in your city mobilized, around the migration crisis response?

Yes,

Please name ways of mobilization within or outside MSF:

There was an increased level of attention among Turkish civil society towards MSF especially after the decision not to take part in the World Humanitarian Summit in Istanbul in 2016 and not to accept funding from EU governments and institutions.

Q6 Who did you cooperate,so as to mobilize your Associations around migration crisis response?

Other Civil Society Groups, Initiatives
Individual Members

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Q7 How were your members mobilized within MSF, from 2015-2018, around migration crisis response?

Organisation and Participation at Associative Debates (make sure you provide more info below)

Please provide MORE info on the above and add any other type of activities that took place. Indicate also numbers (i.e. 3 associative debates,1 public event etc):
2017 Gathering

Q8 Where did the above activities take place?

At a private space (i.e rented meeting room, building etc)

Q9 Where in the city (geographically), are the above mentioned spaces?

In relation to city center (specify how far/close from it)

City center convenient for NGOs

Q10 What was the average age group?

25-34,
Comments you may have :
MSF staff was younger compared to MSF friends.

Q11 Please provide some further information on duration and regularity of the average activities that took place (ie. Association members volunteering one day per week for a month to support with info sharing with migrants etc)

Most activities were one off activities

Q12 What worked well? Identify at least 3 reasons, that according to your point of view led to success (i.e big attendance, strong media presence, follow up activities etc)

There was big attendance and interest though people are not official members of MSF.

Q13 What did NOT work well? Identify at least 3 reasons that according to your point of view, hindered a better result (i.e did not manage to develop synergies, members were not interested in activities we suggested etc)

The lack of institutional presence in Turkey hinders organizing such events regularly and involving media for higher visibility. Also, networking efforts became more official and systematized very recently, starting from late 2017.

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Q14 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 1

What did not work well?

This section is not relevant for MSF Turkey.

Q15 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 2

What did not work well?

This section is not relevant for MSF Turkey.

Q16 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 3

What did not work well?

This section is not relevant for MSF Turkey.

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Q17 How did you get in touch with other migration crisis response groups and initiatives you related to or supported?

We contacted them first and offered to support

Q18 Have there been groups you were interested in collaborating but did NOT reach that point?

No

Q19 HOW did you manage to make use of the offer, of other groups, people, wishing to mobilize with MSF because of the migration crisis?

We linked them to the Executive and/or MSF Operations

They provided us topics for our Associative Debates

Q20 In case you connected with other groups, outside MSF, did you maintain connections to them over time?

Yes,

In case you answered Yes, please specify how? In case you answered No, please specify why?:

 MSF provides technical and financial support to partners such as Citizens' Assembly, Support to Life, etc. Other NGOs such as Human Resources Development Foundation (İKGV) refers relevant patients to the VoT project in Istanbul.

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Q21 What kind of civil society groups, were mobilized in your city around migration crisis response?

NGOs from different focus areas (i.e environmental, cultural, health etc)

Associations (i.e students associations, sports, other)

Neighborhood Initiatives ,

Charities ,

Municipality related associations

Q22 What type of activities did the above mentioned groups develop? (i.e awareness raising, distribution of items needed, other)

Awareness raising on coexistence, integration, rights and responsibilities; item distribution; capacity building; psycho-social support; case management & referral; cultural activities; language courses; etc.

Q23 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 1

Type and Topic of Activity

Syrian Women's Choir

When did it take place? (month, year)

It started in 2015

How long did it last?

Still ongoing

Who was involved?

Syrian women who were beneficiaries of the refugee support office in Esenler neighborhood of Istanbul with a high concentration of refugees

Provide a brief description on what was done

Syrian women themselves gathered to establish a choir to sing in multiple languages (Arabic, Turkish and Kurdish) as a result of workshops led by a Turkish music teacher for 6 months

Where did it take place? (public or private space, how close to city center/how close to migrants groups)

In Esenler neighborhood of Istanbul with a high concentration of refugees

How many people participated approximately?

More than 100 women participated since the beginning

What worked well?

Starting from 2016, they gave several concerts in municipality venues, public universities, Istanbul jazz festival, etc. on important days such as Women's Day. It challenged the common perception that refugees are not agents but only receivers of humanitarian aid. They contributed to the visibility of Syrian women as cultural agents both in Syrian and Turkish communities. The choir also encouraged Syrian women to learn Turkish.

Q24 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 2

Type and Topic of Activity	A neighborhood initiative organized under "Mülteciyim Hemşerim" which means "Refugees, we are, neighbors".
When did it take place? (month, year)	The initiative started activities late 2015.
How long did it last?	2 years, activities phased out late late 2017.
Who was involved?	Only Turkish citizens from different educational and professional backgrounds contributed to the initiative on a solely voluntary basis.
Provide a brief description on what was done	Needs assessment by the volunteers themselves, workshops for children, safe spaces for children, organizing item donations and distribution
Where did it take place? (public or private space, how close to city center/how close to migrants groups)	The initiative organized itself in the Okmeydanı neighborhood of Istanbul and co-organized activities with several neighborhood associations established after the gentrification of their living areas.
How many people participated approximately?	Not known
What worked well?	The initiative conceptualized coexistence and neighborhood with migrants and refugees within the context of urban transformation and gentrification. It aimed at creating a spirit of solidarity challenging the widespread NGOization of the refugee crisis. It also paved the way for additional initiatives such as Refugee Women's Kitchen that brought together women from refugee and host communities.
What did NOT work well?	Volunteerism was a challenge in terms of ensuring the sustainability of the initiative.

Q25 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 3

Type and Topic of Activity	Ad.dar Community Center
When did it take place? (month, year)	It was established by Syrian and Palestinian refugees in January 2014.
How long did it last?	Still ongoing
Who was involved?	Syrian and Syrian-Palestinian refugees living in Istanbul together with international volunteers
Provide a brief description on what was done	Ad.dar's international volunteers (from Syria, Turkey, United States, Germany, Canada and more) organize activities and classes, as well as various forms of practical, social, and emotional assistance for children, families, and youth.
Where did it take place? (public or private space, how close to city center/how close to migrants groups)	Taksim, Istanbul (in their own space) in the city center
How many people participated approximately?	Not known
What worked well?	Ad.dar is the first private, volunteer-supported and non-religious initiative to help Syrian refugee children enroll in school in Turkey. It acts as advocates for these children, and guides their families through the daunting procedure of police registration, documentation, and enrollment. As of September 2014, they have worked with Syrian families to enlist over 60 children in Turkish public schools. They also support Syrian children and their families as they negotiate the challenges of adapting to a new culture, a new language and new neighborhoods and classrooms—our all-volunteer staff of Turkish tutors help these children integrate into their neighborhood schools by offering homework support and Turkish-language help on the weekends; these volunteers also mediate between the schools and the families whenever necessary.

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Q26 According to above data, please share with us via "we transfer" (<https://wetransfer.com/>) any relevant material you may have (i.e topics of debates, reports, photos, articles, other. List them below.

Respondent skipped this question