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Q1 Name of Respondent

Jetske

Q2 Your Role in the Organization

MSF Canada Association Coordinator

Q3 Name of the City you focus on, in this questionnaire

Montreal

Q4 What kind of MSF presence do you have in your city?

MSF Section and MSF Association ,

Other (please specify):

1 Friends of MSF group (McGill University)

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Q5 Were the MSF Association members in your city mobilized, around the migration crisis response?

Yes,

Please name ways of mobilization within or outside MSF:

A bit of history... Association members put forward a motion and recommendation to MSF Canada in 2012 and another one in 2014 regarding government cuts in refugee & refugee claimants health care. At that point a couple of Asso members: - Supported the Exec in their work to establish what services were available to refugees - Called upon to write a letter to your MP - Kept demonstrations against refugee health cuts in different cities around Canada including Montreal - Had interviews in some newspapers, wrote an OpEd against the cuts (few key people only, but mainly on personal title) - Encouraged medical asso members to do volunteer work in a clinic providing healthcare to refugees in Toronto and with the free clinic of Medecins du Monde in Montreal

Q6 Who did you cooperate,so as to mobilize your Associations around migration crisis response?

MSF ,
Executive

Individual Members,

Other (please specify):

The mobilization came from Asso members themselves to start with. The demonstrations were held together with Canadian medical staff (beyond MSF) as well as some other ngo's (like MdM for example). With regards to the more current crisis (refugees crossing borders from US into Quebec since winter 2017) there has not been any mobilization by MSF (yet)

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Q7 How were your members mobilized within MSF, from 2015-2018, around migration crisis response?

**Organisation and Participation at Associative Debates
(make sure you provide more info below)**

,

**Organisation and Participation at public events (make
sure you provide more info below)**

,

**Other (make sure you provide more info
below)**

Please provide MORE info on the above and add any other type of activities that took place. Indicate also numbers (i.e. 3 associative debates, 1 public event etc):

Regarding migration crisis in Europe - MSF-C pushed communications on this topic for the Asso to share in their own networks. (multiple times) - Association members spoke at public events about the issue of migration, including those who worked at Mediterranean projects. 10+ Canada-wide/ of which 3-4 in Montreal - MSF-C set up exhibition on migrants (tent with video & photo materials, props etc) was in different Canadian cities and Asso members were asked to give a presentation + to lead around visitors & answer their questions. 5+ times Canada wide - 1 or 2 times in Montreal August 9, The Refugee Journey exhibit w/ Asso members as volunteers at the World Social Forum 2016 that took place in Montreal. - A group of Asso members and staff in Toronto launched in May 2015 the refugee Ripple project, to support the immigration of a Syrian family through private sponsoring. Later they supported extended family and now they support other refugees. <http://ripplerefugee.blogspot.ca/> Next to this blog they wrote articles or OpEds in local newspapers about their project & immigration context. We had a meeting in Montreal to see if something similar could be done in Montreal but we did not get it off the ground. One of the current issues is that in Quebec private sponsoring is on hold since end 2017 at least till July 2018. - Associative group in Montreal organizes an annual activity on World Refugee Day, in cooperation with other organizations. In 2015 a simulation was organised including a boot trip on the St Lawrence river as resembling refugees crossing Mediterranean followed by visit of tent exhibit showcasing migration theme. In 2016 we had a info tent on a square downtown, together with other organizations. Same for 2017. - Members undertook individual actions, such as volunteering in the Medecins du Monde clinic where refugees and migrants can access free healthcare, others are involved through their (outside of MSF) work in Montreal clinics or other organisation that provide support & raise awareness, one member is professor at McGill and had students of one of her classes volunteer at the refugee shelter and organise activities and events.

Q8 Where did the above activities take place?

At an MSF ,
venue

At a public space (i.e square, municipality building ,
etc)

At a private space (i.e rented meeting room, building
etc)

,

Please specify
other :

Universities

Q9 Where in the city (geographically), are the above mentioned spaces?

In relation to city center (specify how far/close from it)

generally downtown (except for some of the
presentations or individual actions)

In relation to where beneficiaries were based (specify how
far/close to them)

not applicable

Q10 What was the average age group?

35-44,

Comments you may
have :

Rough
estimate

Q11 Please provide some further information on duration
and regularity of the average activities that took place (ie.
Association members volunteering one day per week for
a month to support with info sharing with migrants etc)

Most activities were one off
activities

Q12 What worked well? Identify at least 3 reasons, that according to your point of view led to success (i.e big
attendance, strong media presence, follow up activities etc)

- Events together with other organizations (larger reach to public, attracts more attention)
- Response is best when the needs are clear calling for immediate action
- When people are asked 1on1 directly and based on a certain expertise/experience/position/networks they have - this makes them feel valorized

Q13 What did NOT work well? Identify at least 3 reasons that according to your point of view, hindered a better
result (i.e did not manage to develop synergies, members were not interested in activities we suggested etc)

- Asso members feel very restricted by the MSF Executive (what can they say, what the event looks like, all needs to be vetted by Comms). This is sometimes such a heavy process that they give up or do it outside MSF (as health professional, with another ngo, etc)
- Asso members engage only once as events are very time consuming, in particular those in coordination with other ngos
- Limited HR of the Asso teams does not leave sufficient time to organize/coordinate/support activities

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Q14 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 1

Type and Topic of Activity (i.e open debate on migration response)	Awareness Raising on Syria - Exhibit
When did it take place? (month, year)	20 June 2015
How long did it last?	1 day
Who was involved?	MSF Asso members, other ngo's
Provide a brief description on what was done	Several NGO's had kiosks on a square in Montreal to raise awareness on Syria. MSF set up a tent & a wheel of misfortune to educate about the situation in Syria and resulting migrant crisis in Europe. In the morning MSF organised a boat ride on the St Lawrence river to simulate the crossing of Mediterranean, attracting the media.
Where did it take place? (public or private space, how close to city centre/how close to migrants groups)	Public square
How many MSFers (i.e staff, friends of MSF) participated approximately?	Group of 5 to 7 expats organised it all, with support from Asso Coordinator & few Comms people. On day itself about 10 to 15 Asso members and a few Friends of MSF to man the tent
How many people outside MSF participated approximately?	Don't know
What worked well?	Group of Asso members putting together an event
What did not work well?	It was very difficult to get permission from the Comms department for this event. they were supportive, but a lot of back & forth on the message and how MSF could participate, which worked quite demotivating for the Asso members

Q15 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 2

Type and Topic of Activity (i.e open debate on migration response)

National Day of Action (see <http://www.doctorsforrefugeecare.ca/>)

When did it take place? (month, year)

15 June 2015 (this was the fourth and last one as cuts have been reversed)

How long did it last?

whole campaign lasted for years, but the particular demonstrations few hours, nationwide

Who was involved?

Not organised by MSF, but many Association members contributed on a personal note or on occasion as Association

Provide a brief description on what was done

Public demonstrations with speeches were held against the cuts in health care available to refugees in Canada.

Where did it take place? (public or private space, how close to city centre/how close to migrants groups)

Public squares in major cities in Canada, in front of government buildings where possible

How many MSFers (i.e staff, friends of MSF) participated approximately?

30+ (estimated?)

How many people outside MSF participated approximately?

Don't know

What worked well?

Fairly easy to contribute to something organised by others

What did not work well?

The MSF-C Association did not have the resources to be more involved or promote involvement to our members

Q16 SHARE YOUR 3 MOST SUCCESSFUL mobilization examples: Example 3

Type and Topic of Activity (i.e open debate on migration response)

Refugee Journey Exhibit

When did it take place? (month, year)

.

How long did it last?

few hours - 1 -2 days

Who was involved?

MSF-C Comms department, Asso members

Provide a brief description on what was done

We set up an MSF-like tent with different materials, photo`s & footage and props that help describe the very difficult and dangerous journey that migrants undertake to flee. There will be one presentation from an expat/asso member and then tent visits.

Where did it take place? (public or private space, how close to city centre/how close to migrants groups)

Space allocated to us like at the World Social Forum Aug 2016, at rented space, once on University compound,

How many MSFers (i.e staff, friends of MSF) participated approximately?

5 to 8

How many people outside MSF participated approximately?

don't know

What worked well?

When organised by Comms there are more resources to assure all is taken care of properly, connect to the media if appropriate.

What did not work well?

Less to no collaboration with other ngo's

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Q17 How did you get in touch with other migration crisis response groups and initiatives you related to or supported?

Our Association members suggested , them

A third party (i.e another organisation) introduced them to MSF

Q18 Have there been groups you were interested in collaborating but did NOT reach that point?

Yes,

In case you answered Yes to above question, please specify Why?:

An example I can think of are the Raging Grannies, which is an activist group that originates from Victoria BC (in Canada) with divisions in many Canadian cities and now also US and I believe other countries. We do have official contact with them through the Executive but they are quite activist and the migration topic a bit too sensitive at the time. Instead we approached them about some CAME campaigns, which are more defined and have good materials to ask 3rd parties to raise awareness on.

Q19 HOW did you manage to make use of the offer, of other groups, people, wishing to mobilize with MSF because of the migration crisis?

We linked them with our Association members and developed joint activities

Q20 In case you connected with other groups, outside MSF, did you maintain connections to them over time?

Yes,
 In case you answered Yes, please specify how? In case you answered No, please specify why?:
 Different ways: through our local Association group, through individual members working in other organizations, through FB. There is also a network called Virée des Humanitaires that has been going on for several years and many of our members have been involved in the organising group. They set up a meeting every once in a while in a bar, invite all humanitarians and ngo`s interested to network & meet. Also personal connections as I have (non MSF) friends working in different organizations who connect me with the right person if needed.

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Q21 What kind of civil society groups, were mobilized in your city around migration crisis response?

NGOs from different focus areas (i.e environmental, cultural, health etc)
 ,
Associations (i.e students associations, sports, other)
Neighborhood Initiatives ,
Charities ,
Municipality related associations ,
Volunteers,
 Other (please specify):
 Diaspora

Q22 What type of activities did the above mentioned groups develop? (i.e awareness raising, distribution of items needed, other)

A whole variety of activities, including awareness raising (also with local service providers), clothes, food, shelter, medical care, emotional support, language courses, legal assistance etc

Q23 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 1

Type and Topic of Activity	The YMCA Residence http://www.ymcaquebec.org/en/Community-Programs/Housing-Services
How long did it last?	Ongoing since
Who was involved?	Staff, volunteers, community partner organisations
Provide a brief description on what was done	Created in 1931, the YMCA Residence promotes social cohesion and the inclusion of some of the most vulnerable people in our society by providing short-term housing for refugees, asylum seekers and homeless citizens of Montreal.
Where did it take place? (public or private space, how close to city center/how close to migrants groups)	Downtown, not open to public
How many people participated approximately?	do not know
What worked well?	Well-established, years of experience, relevant partnerships
What did NOT work well?	Housing is short-term (arrival phase)

Q24 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 2

Type and Topic of Activity	Haitians in Montreal helping Haitians newly arriving
When did it take place? (month, year)	Peek influx of Haitian migrants from US started early 2017 with peek in the summer 2017
How long did it last?	on-going
Who was involved?	Maison d'Haiti, citizens
Provide a brief description on what was done	Help offered to Haitians who just arrived in Montreal fleeing the US where they migrated but where they now flee due to Trump politics threatening to deport Haitians
Where did it take place? (public or private space, how close to city center/how close to migrants groups)	Public square downtown, then they were moved to the Olympic stadion
How many people participated approximately?	?
What worked well?	The Haitians in Montreal have gone through the experience themselves and help to the new arrivals is very connected to their needs
What did NOT work well?	Impression it is for Haitians only, but that is not the case. Although Haitian community is very francophone and migrants from other countries are anglophone

Q25 Share the 3 most successful examples of mobilization of other civil society groups: EXAMPLE 3

Type and Topic of Activity	Many local small actions by individuals or small groups
When did it take place? (month, year)	on-going
Who was involved?	Concerned citizens
Provide a brief description on what was done	One example is a mom at the school in my neighborhood who supports refugee & migrant families after the 1st phase trying to settle in the city. She collects clothes, furniture and more among others through our neighborhood FaceBook group. Reason why I think it is so successful is that it is small, anyone can undertake it and it creates a lot of understanding as the migrants come to live in different neighborhoods around the city.
Where did it take place? (public or private space, how close to city center/how close to migrants groups)	Local neighborhood
What worked well?	Actions being local & small and neighborhood based responding to a direct need
What did NOT work well?	Somewhat isolated actions, little resources

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Q26 According to above data, please share with us via "we transfer" (https://wetransfer.com/) any relevant material you may have (i.e topics of debates, reports, photos, articles, other. List them below.	Respondent skipped this question
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